



Virtual Campus Middle and High School Quick Start & FAQ

Login

- **Where do I go to login?**

<https://moodle.oakland.k12.mi.us/rcs/login/>

- **How do I login?**

Use your school username and password. If you are having trouble with your school username and password, please contact:

Rcshelp@rochester.k12.mi.us

When you are logged in you should see your classes on your dashboard.

- **What if I do not see all of my classes?**

There are several reasons for this, which will be explained in this document under “Schedules.”

Teachers will be uploading students into their classes and some classes will not be using Moodle as their platform. Since schedules came out on Friday, August 28th, teachers will be adding students through the end Monday, August 31st.

- **What if I do not see any classes?**

To be enrolled, please email: RCSVirtual@rochester.k12.mi.us

- **What is the Moodle Orientation course on my dashboard?**

This orientation course is designed to help students be able to navigate Moodle. You will find Virtual Campus protocols, how to use the features and functions of Moodle, and the technology user agreement that must be completed.

Before First Day of School

- **What should I do for the first day of school – Tuesday, September 1st?**

- ✓ Log into your Gmail account to test it.
- ✓ Spend a few minutes getting familiar with Moodle
- ✓ Check your Gmail account Sunday & Monday to find communications that might come from your teachers.
- ✓ Make sure you have paper and something to write with
- ✓ Lay out that first day of school outfit.



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First Week of School

- **What classes are we starting with on Tuesday, September 1st?**

On Tuesday, September 1st, students will be starting with their Social Studies classes.

Middle School: 6th Grade World Studies, 7th Grade World Geography: Ancient Civilizations, 8th Grade US History

High School: World History, US History, AP US History, Economics, Government, AP Government, AP Psychology

What if I have a Social Studies class that is not listed above or not on my Moodle dashboard?

This means your course will be using Edgenuity or micourses.org and not Moodle as your platform. Students will be contacted by the teachers listed on their schedules with further instructions.

- **What about the English and Elective classes that will be missed the first week due to school starting on a Tuesday and no school on Friday, September 4th?**

The missed live English classes will be made up on Tuesday, September 8th. There will be an alternative schedule on Tuesday, September 8th and English classes will REPLACE your Social Studies classes.

There will be no Social Studies classes on September 8th.

Elective classes will meet live the first time on September 11th.

Please check your email for communication and assignments from your English and Elective teachers as they will still communicate with you and may give you assignments to complete the first week of school.

Schedules

- **How do I know what time my teachers will be running their live (synchronous) sessions?**

This is one of the unique things about the Virtual Campus as teachers are able to set when their live (synchronous) sessions will take place. Teachers will be sending out communication through your school email account and posting them to their Moodle/Google Classroom pages; this will include information about class meeting times and when they will have office hours.

- **What are office hours?**

Office hours are designed for you to be able to get clarifications and connect with your teacher apart from the designated live (synchronous) sessions.



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- **What if the teacher's live (synchronous) session overlaps or interferes with another teacher's session?**

With the complexities of scheduling, especially in the high school, it may be a possibility that this happens. If a student has several classes of the same subject, it means they will have those live (synchronous) sessions on the same day of the week - potentially leading to a conflict or overlap. If this happens, please contact your teacher to work out a solution. Many teachers have multiple sections of courses and can be flexible about attending a different section's scheduled time, provided only if there is a schedule conflict with another course.

- **Do I have to attend the live (synchronous) sessions?**

YES – PLEASE DO EVERYTHING YOU CAN TO ATTEND! These sessions are designed to allow students in the class to interact with the teacher and classmates. The teachers will be doing demonstrations, explaining assignments, and connecting with the students.

- **What if the student cannot make the live (synchronous) session?**

In accordance with pupil accounting, teachers will be taking attendance via their Zoom sessions. Students will need to join the Zoom session using their school issued email accounts. If a student cannot attend the session, the student needs to contact the teacher and will be responsible for filling out an attendance questionnaire follow-up pertaining to the course. This must be completed within 24 hours of the live session.

Teachers will support students who cannot attend.

- **What if my schedule says "VC-DL Digital Learning" on it?**

This means your course is being mentored by an RCS teacher, but you will not have a meeting day designated for this course. Students will be enrolled in a Google Classroom for communication purposes with the mentor teacher. In order to offer the variety of classes students scheduled for, some classes needed to be taught through MiCourses.org

- **What if my schedule says "FULL SCHEDULE" on it?**

"FULL SCHEDULE" was used as a placeholder to tell our student information system that the student has six classes.

Example #1: If your schedule says "FULL SCHEUDLE" in your 4th period (Thursday), it means that you are not enrolled in a Science course that is taking place on Thursdays or your Science course is being offered through micourses.org or Edgenuity.



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Example #2: If your schedule says “**FULL SCHEDULE**” in your 6th hour, it means that you are not enrolled in a course that is considered an elective course. This may mean you have multiple core classes such as two Social Studies courses (AP Government and Economics).

It is possible students may not have any classes scheduled on a given day. It may also mean that students will have two or more classes on a single day.

- **What if my schedule has two world language (French, Spanish, and German) courses listed?**

This does **not** mean you have two world language courses. In scheduling, teachers who were teaching Level 1 and Level 2 courses were “housed” in the middle school. In order to fill the high school schedule, the system needs to have a placement for the course. If you see Mr. Frankowiak as your world language teacher, it was just a placeholder for the scheduling system.

- **If I have a schedule question or change, where do I go?**

Students are still connected to counselors in their home buildings. If you would like to request a schedule change, please use the links below:

The high schools have put together online forms to fill out if you have issues:

Adams High School Schedule Issues – [CLICK HERE](#)

Rochester High School Issues: [CLICK HERE](#)

Stoney Creek High School Issues: [CLICK HERE](#)

For the middle schools, please contact the counselor directly:

Hart Middle School: [Click Here](#)

Reuther Middle School: [Click Here](#)

Van Hoosen: [Click Here](#)

West Middle School: [Click Here](#)

Support

- **Where do I go for support?**

Support Form: To complete a support form [Click Here](#)

Email: RCSVirtual@rochester.k12.mi.us

Phone: 248-726-3099 *Please note you may have to leave a voicemail message due to high volume.

ParentVUE Support: rcsvuehelp@rochester.k12.mi.us